

## Glanllyn Lakeside Caravan & Camping Park Terms and Conditions

- A deposit of £30 is required when booking a pitch and is only refundable against the full payment of the pitch fee due on arrival date. No refunds given.
- Full payment in advance for all bank holiday weekends - refundable less £10 administration fee only if cancelling 10 days prior to arrival date.
- Check in time is from 12pm until 8pm, later arrivals to notify us in advance and must be before 10pm.
- Dogs are accepted, one (or 2 small dogs) per pitch. Dogs must be kept on a lead at all times on the park and any accidental fouling to be picked up immediately. There is a dog walking enclosure. Dangerous breed of dogs are not accepted so please state what breed of dog you have on the booking form.
- New arrivals must report to reception on arrival including day visitors.
- Small commercial vans by prior arrangement only.
- All vehicles to use access roads and observe the one-way & 5mph speed limit.
- Vehicles should avoid driving on the grass except to park alongside the pitch.
- No disposable barbecues allowed unless they are placed on a stand to lift off the ground. Proper barbecues and controlled fires in firepits are OK but the ashes must be allowed to go cold before disposing in the refuse bin. No open ground fires allowed. Chinese Lanterns are a fire hazard and are prohibited.
- Littering will not be tolerated and all refuse must be placed in bin bags then disposed of in the large wheelie bins in the refuse compound. All glass to be disposed in the glass recycling bins.
- Young children should be supervised at all times in the toilets & showers.
- Only soft ball games allowed on the park, **no football or cricket ball games.**
- All awning ground sheets have to be eco friendly. All grey waste water to be contained and disposed of at the appropriate disposal point.
- Large tents staying for more than a week will be asked to move pitch after 7 days to prevent permanent damage to the grass beneath the tent.
- All boats to be parked by the lake foreshore but not to block access for launching. Cars must not park on the launching area.
- We have a large launching area but a lake permit is required for canoeing, sailing & fishing and can be obtained from the Snowdonia National Park lake warden who visits twice daily.
- Groups and groups of families accepted only by prior arrangement, no adult parties, stag or hen nights accepted. Persons under 19 yrs have to be supervised by an adult over 25 yrs of age. Noise must be kept to a minimum so as not to annoy or disturb neighbouring campers.
- Loud radio music is not allowed and all noise levels to be kept to a minimum after 11pm. Unruly behaviour by children or adults will not be tolerated.
- Tents requiring electricity connection must have the proper cable and equipment with a circuit breaker to hook-up.
- The children's playground is inspected on a daily basis by our staff and annually by a specialist who issues a safety certificate. However persons using the equipment do so at their own risk and the owners will not be held responsible or liable for any accidents, loss or damage. Children should be supervised by an adult and not allowed into the playground after dark.
- Pitches to be vacated by 12pm date of departure, however, on request and if possible, arrangements can be made to stay longer.
- The Owners reserve the right to ask person(s) to vacate their pitch if not adhering to the terms.
- The Owners will not be held responsible or liable for any accidents, loss or damage to persons or their belongings.
- The Owners reserve the right to make changes to the above terms.